

## Intermediate Duct and Manhole Lease Tariff - Customised Service

Tenure	Location	Charge	Cable Length (km)												
(Years)	Location	(S\$)	0-100	101-250	251-500	501-750	751-100	1001-1500	1501-2000	2001-2500	2501-3000	3001-3500	3501-4000	4001-4500	
25	CBD	w/ GST	4,460.40	4,320.00	4,179.60	4,050.00	3,909.60	3,704.40	3,510.00	3,304.80	3,099.60	2,905.20	2,700.00	2,570.40	
		w/o GST	4,130.00	4,000.00	3,870.00	3,750.00	3,620.00	3,430.00	3,250.00	3,060.00	2,870.00	2,690.00	2,500.00	2,380.00	
	Non-CBD	w/ GST	6,696.00	6,490.80	6,285.60	6,069.60	5,864.40	5,562.00	5,259.60	4,957.20	4,665.60	4,363.20	4,060.80	3,855.60	
		w/o GST	6,200.00	6,010.00	5,820.00	5,620.00	5,430.00	5,150.00	4,870.00	4,590.00	4,320.00	4,040.00	3,760.00	3,570.00	
Tenure	enure Location Charge Cable Leng								gth (km)						
(Years)	Location	(S\$)	4501-5000	5001-5500	5501-6000	6001-6500	6501-7000	7001-7500	7501-8000	8001-8500	8501-9000	9001-9500	9501-10000	10001-10500	
25	CBD	w/ GST	2,430.00	2,311.20	2,214.00	2,127.60	2,052.00	1,976.40	1,911.60	1,857.60	1,803.60	1,760.40	1,717.20	1,674.00	
		w/o GST	2,250.00	2,140.00	2,050.00	1,970.00	1,900.00	1,830.00	1,770.00	1,720.00	1,670.00	1,630.00	1,590.00	1,550.00	
	Non-CBD	w/ GST	3,661.20	3,466.80	3,326.40	3,186.00	3,078.00	2,970.00	2,872.80	2,786.40	2,710.80	2,635.20	2,570.40	2,516.40	
		w/o GST	3,390.00	3,210.00	3,080.00	2,950.00	2,850.00	2,750.00	2,660.00	2,580.00	2,510.00	2,440.00	2,380.00	2,330.00	
Tenure	Location	Charge	rge Cable Length (km)												
(Years)	Location	(S\$)	10501-11000	11001-11500	11501-12000	12001-12500	12501-13000	13001-13500	13501-14000	14001-14500	14501-15000	>15000			
25	CBD	w/ GST	1,630.80	1,598.40	1,566.00	1,533.60	1,512.00	1,479.60	1,458.00	1,436.40	1,404.00	1,382.40			
		w/o GST	1,510.00	1,480.00	1,450.00	1,420.00	1,400.00	1,370.00	1,350.00	1,330.00	1,300.00	1,280.00			
	Non-CBD	w/ GST	2,451.60	2,408.40	2,354.40	2,311.20	2,268.00	2,224.80	2,192.40	2,149.20	2,116.80	2,084.40			
		w/o GST	2,270.00	2,230.00	2,180.00	2,140.00	2,100.00	2,060.00	2,030.00	1,990.00	1,960.00	1,930.00			

## Note:

- The customised service provides Customer with the rights to use, occupy and physically access NetLink Trust's duct and manhole space on a non-exclusive basis for the purposes of installing, deploying, operating, maintaining, repairing, testing and removing Customer cables for the sole purpose of providing telecommunication services.
- This customised service includes access to NetLink Trust's lead-in ducts and associated lead-in manholes.
- Customer has committed to a 25-year term with the option to extend for another 25 years as may be mutually agreed between NetLink Trust and Customer.
- Customer undertakes to acquire services in respect of at least 4,200 km between the 10<sup>th</sup> and 25<sup>th</sup> year.
- Charges applicable on a per cable basis.
- Cable length calculated based on length of duct plus 3 metres for every manhole accessed by the cable.
- All prices in the tariff table are quoted on a per kilometre and per annum basis.



- This service includes O&M for ducts and manholes.
- Charges are payable monthly in advance.
- This customised service can be made available to any other Facilities-Based Operator who accepts the terms and conditions in its entirety.
- This service comes with certain SLA/SLG in the areas of leasing of duct space, physical access, repair and maintenance and new build. Please see SLA table below:

## **SLA Table**

SLA Backed Activity	Service Level	Reimbursement
Leasing of Duct Space	<ul> <li>Respond to customer within 3 business days from receipt of order (approve or reject order/ offer alternative route/ arrange for joint inspection).</li> </ul>	Full amount of any costs, expenses, fees,
Physical Access	<ul> <li>Respond to customer within 2 business days from receipt of request for routine physical access.</li> </ul>	charges, rebates, fines or penalties paid by
	<ul> <li>Respond to customer within 2 hours from receipt of request for urgent physical access.</li> </ul>	Customer to customers, IMDA or any other
	<ul> <li>SAP and Express Works response time – by 5pm if request is made before 12 noon or 12 noon the next business day if request is made by 5pm.</li> </ul>	relevant persons.
Repair and Maintenance	<ul> <li>Respond to customer with indicative timeline within 3 business days.</li> </ul>	
	Timeframe to clear chocked ducts shall be:	
	<ul> <li>Within 10 business days (if no approvals required from external authorities)</li> </ul>	
	<ul> <li>Within 20 business days (if approvals required from external authorities)</li> </ul>	
	<ul> <li>Timeframe for maintenance of manhole cover and manhole shall be within 10 business days.</li> </ul>	
New Build	<ul> <li>NetLink Trust to develop the implementation plan (containing the work schedule) and submit to requesting customer within 10 business days from the receipt of new build request.</li> </ul>	
	<ul> <li>NetLink Trust to deliver new build to Customer at least 90 calendar days in advance of applicable TOP date for new developments.</li> </ul>	